



Speaking Up / Communicate With Us

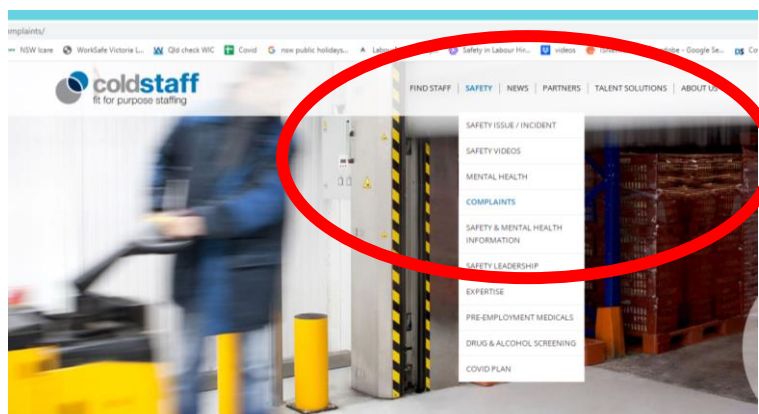
Working as a casual labor hire worker brings with it challenges and issues such as irregular work hours, changing shifts and irregular wages are just some. As a casual labor hire worker you may feel that rather than speaking up about issues it's better to remain quiet and remain in work.

Coldstaff management, including your Account Manager are there for a purpose. If you have any issues or concerns about;

- Any unsafe work practices or excessive work demands being placed upon you.
- If you are being harassed, sexually harassed, bullied or threatened.
- If you are struggling with a mental health issue.
- Or, for one reason or another you are delayed or not available for your allocated shift.

Speak up and communicate with us, call your Coldstaff representative or ask to speak to our Safety Manager. Alternatively you can report an issue via our website. This can also be reported anonymously.

What we do ask is that if you have confirmed a shift with us that you turn up to the shift. If you can't make for one reason or another then again call your account manager and inform them of the issue or delay.



Regards

Coldstaff Management